SUNY RF

Select from below:

Depending on your position, applicable webpages of the RF SUNY website have been updated recently. For more information on what has changed, please select your position below to be directed to further information.
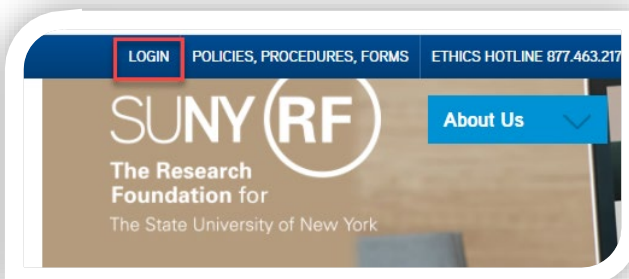
Principal Investigators

Operations Manager/Research Administrator

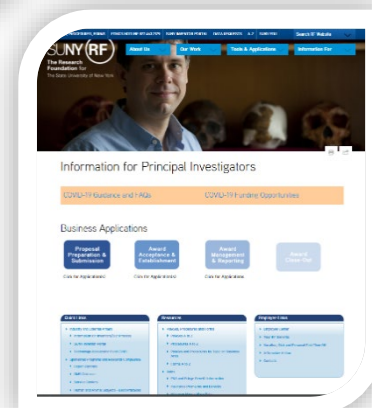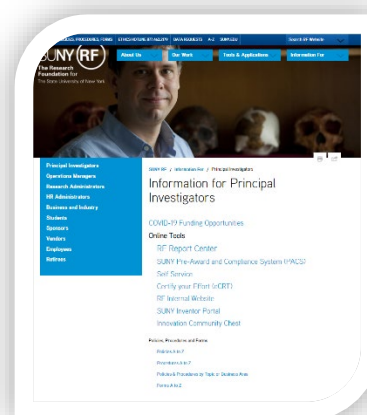Should you need assistance, have a concern, or feedback please contact us.

Customer Services Contact Information

SUNY RF

For PI's - Here's what's changed

1 In the top navigation bar, the **Login** button has been temporarily removed. This will return when the new SUNY RF Single Sign-on tool is fully implemented across our apps.

2 In the meantime, access our apps via:
  A) The **Tools & Applications** drop-down tile and select the application.
  B) Or the **Information For** tile - then select the audience you represent (**Principal Investigators**).

3 You will notice the **Information For>Principal Investigators** webpage has some usability improvements.

  o We've updated the page layout repositioning duplicative links in the left-hand navigation, to boxes along the bottom of the page which has the secondary benefit of minimizing page scrolling
    - This page layout has also been implemented to the app's login pages (PACS, RF Report Center, Self Service & ECC)

  o The name and format of the former **Online Tools** section has been updated, now called the **Business Applications** section, and places the apps used against the typical phases traversed during a research project.

  o We understand that it's not always immediately clear what each of our **Business Applications** are used for, which is why you will now find informative descriptions coupled with each phase and a link to the given application when the lifecycle phase is selected.

Previous Version

Updated Version
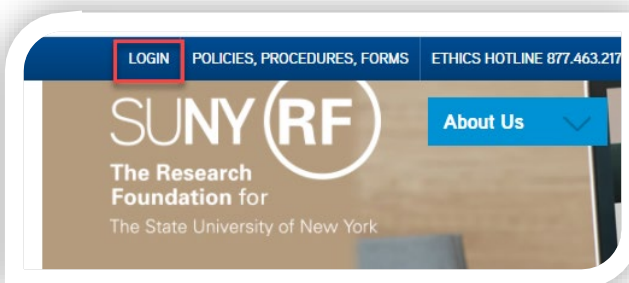
PI's- Here's what hasn't changed

1 On the **Information For**>**Principal Investigators** webpage, despite the above updates all the quick links to important information spanning the RFSUNY.org webpage remain the same but have been categorized into three main areas **Quick Links, Resources**, and **Employee Links**. Thus, you should be able to locate and access that same information from these pages as you did previously but in a tidier format.

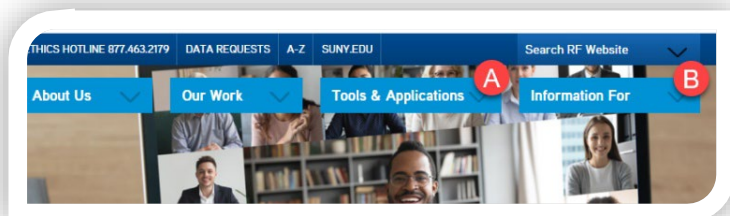## For OM's/RA's - Here's what's changed

1 In the top navigation bar, the **Login** button has been temporarily removed. This will return when the new SUNY RF Single Sign-on tool is fully implemented across our apps.
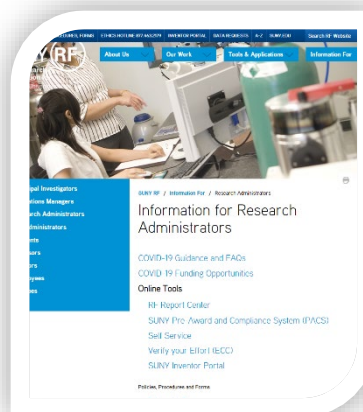

2 In the meantime, access our apps via:
  A) The **Tools & Applications** drop-down tile and select the application.
  B) Or the **Information For** tile - then select the audience you represent (i.e., **Operations Managers**, or **Research Administrators**).

SUNY RF

③ You will notice the **Information For** webpages by audience (**Operations Managers**, or **Research Administrators**) have some usability improvements.

Previous Version

- ○ We've updated the page layout repositioning duplicative links in the left-hand navigation, to boxes along the bottom of the page which has the secondary benefit of minimizing page scrolling
  - ‐ This page layout has also been implemented to the app's login pages (PACS, RF Report Center, Oracle Business Applications, Self Service & ECC)

Updated Version

- ○ The name and format of the former **Online Tools** section has been updated, now called the **Business Applications** section
- ○ We understand that it's not always immediately clear what each of our **Business Applications** are used for, which is why you will now find informative descriptions of each application's purpose

OM's/RA's - Here's what hasn't changed

① On the **Information For** (**Operations Managers**, or **Research Administrators**) pages, despite the above updates all the quick links to important information spanning the RFSUNY.org webpage remain the same but have been categorized into three main areas **RF Business Systems Access Administration, Resources** and **Quick Links**. Thus, you should be able to locate and access the same information from these pages as you did previously but in tidier format.

Customer Services Contact Information

Have a concern, feedback or need further assistance?

Please reach out to our Customer Services Team at:

Phone: 518-434-7222

Email: customerservices@rfsuny.org